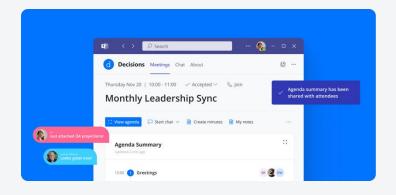
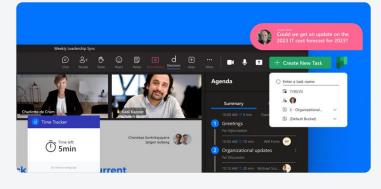
Decisions Security Overview



Built to optimize every phase of the meeting lifecycle





> Planning better meetings

- Al Agenda Assistant
- Al Meeting Briefs
- Al Calendar Assistant
- ✓ Agenda Builder + Templates
- ✓ Collaboration and Co-Authoring
- ✓ Meeting Book Generator + Annotations
- ✓ Comments + Topic Suggestions
- ✓ Meeting Engagement Score

> Running meetings more effectively

- Al Responsive Task Assistant
- ✓ Presentation Pack
- ✓ Time Tracker
- ✓ Task and Decision Tracking
- ✓ Private Notes
- ✓ Meeting Book
- ✓ Integrated Meeting Notes
- + Voting

> Accomplishing more afterward

- Al Meeting Recaps
- Al Meeting Minutes
- Al Meeting Coach Insights
- ✓ Meeting Minutes
- ✓ Meeting Planner + Backlog
- ✓ Customizable Content Templates
- ✓ Standing Agendas for Recurring Meetings





Decisions is seamlessly integrated with Microsoft 365 and your existing security settings

Application Overview













Decisions integrates with Microsoft apps such as Outlook, Word and Microsoft Teams through add-ins distributed through Microsoft AppSource.





End user devices

Customer is responsible for the end devices used to access Decisions. Decisions integrates seamlessly with Azure AD conditional access policies.



Microsoft Graph



Microsoft 365

Microsoft 365

Decisions stores all customer data in customer's Microsoft 365 tenant using services such as SharePoint, OneDrive, OneNote and Planner. All existing Microsoft 365 access control systems apply.

Decisions



Azure Services

Decisions operates a set of Azure services used for application distribution, license management, storing of references to data in customer's Microsoft 365 tenant, and metadata about application health and usage.

Decisions AI (optional)





Azure OpenAl Services

Decisions AI utilizes Azure OpenAI. Azure OpenAI Services provide REST API access to OpenAI's powerful language models including, but not limited to, the GPT-4, GPT-35-Turbo, and Embeddings model series.

Encryption and security protocols keep your data safe in transit

Data Transfer

Server communication

The Decisions client application communicates directly with the customer's Microsoft 365 tenant. No communication with the customer's Microsoft 365 tenant is routed through Decisions Azure services.

Azure AD conditional access policies

All communication between client and Microsoft 365 or Decisions APIs uses HTTPS and TLS 1.2 or newer.

Encryption

All communication between client and Microsoft 365 or Decisions APIs uses HTTPS and TLS 1.2 or newer.

Domains

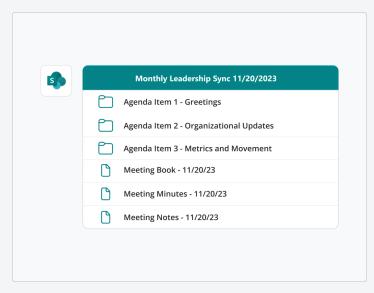
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Data Storage

Microsoft 365 Services

All sensitive data (e.g., meetings, transcripts, notes, files, tasks, usernames, emails, etc.) are stored exclusively within customer's Microsoft 365 services and follow existing security settings.



Customer data such as files, meetings, tasks etc. are stored exclusively within the customer's Microsoft 365 environment. No Decisions employees have access to the data in your Microsoft 365 environment.

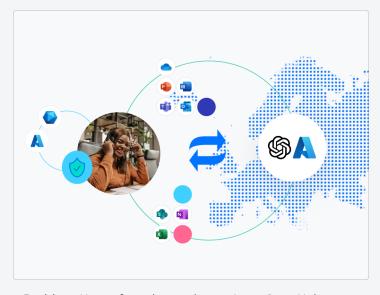
Decisions

Decisions stores references such as object IDs to data in customer's Microsoft 365 tenant to model and connect additional types of objects such as agendas or presenters not found in Microsoft 365.

Decisions uses reference objects — pictured above — to communicate and process on end user devices. Data is processed in a stateless processing manner ensuring that Decisions never has access to customer data.

Decisions Al

A stateless (no storage of input or output) service that ensures your data is securely processed and remains safely stored in your Microsoft 365 services.



Decisions AI transfers relevant data to Azure OpenAI data centers in the EU or US (based on client preference). Availability of additional regional OpenAI data processing options are planned for Decisions AI.

Customer data is only accessible by authorized Microsoft 365 account holders

Access Control

Users

Decisions always runs in the context of the user signed into Decisions. This is enforced through the Microsoft Graph permission <u>requests by Decisions</u> <u>when approving the application</u>. No Decisions employees have access to customers' Microsoft 365 tenant.

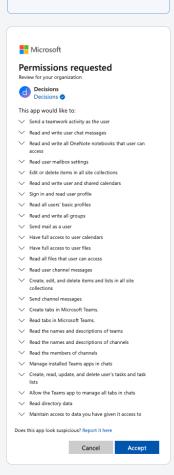
Access control

All data is protected by Microsoft 365 access control system. Users of Decisions will only be able to get access to a subset of the data they already have access to in Microsoft 365.

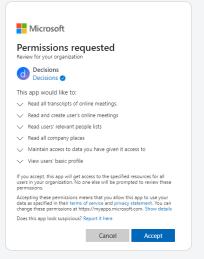
Application architecture

Decisions (not including the mobile application) is built as a Single Page Application (SPA) using Angular. This architecture means the application runs client side in a browser on the end user device.

Decisions Enterprise App



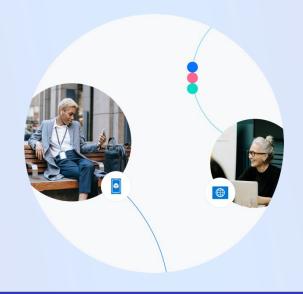
Decisions Al Optional Permissions



Decisions Al Overview



Securely connects to your existing M365 services using delegated permissions



Retrieves customer data from enduser devices, then passes it on to Decisions Al Azure services



Customer data is securely processed in Azure OpenAI services in Europe or US (based on client preference).





Decisions AI is an add-on that integrates with the core Decisions software. Customers who wish to access AI functionality must approve Decisions AI features, which broadens the security framework and architectural capabilities of Decisions.

Al Summaries Designed for Privacy and Security

Native Microsoft Teams Integration

Decisions rely on Microsoft Teams' built-in transcription capabilities as the foundation for generating Al Meeting Summaries—no need for external tools or additional setup.

No Third-Party Bots Required

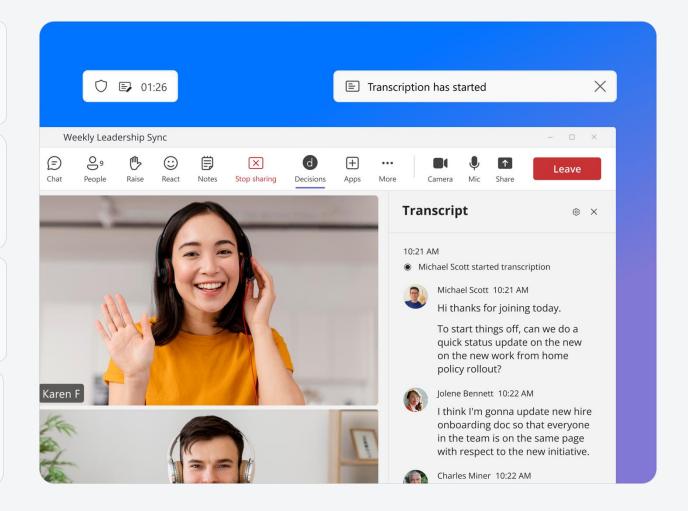
Decisions ensures your meeting discussions remain private and secure by eliminating the need for third-party bots to join and listen in on your meetings. All data stays within your trusted Microsoft Teams environment.

Data stays under your control

Transcripts and AI Meeting Summaries are stored exclusively in your Microsoft 365 services, ensuring compliance with your organization's data governance policies.

Privacy by design

Decisions Al leverages Microsoft Azure OpenAl for Al processing. Your data is never used for Al training—ensuring sensitive discussions remain private, protected, and fully compliant with enterprise-grade security standards.



Protecting your data

Data Flow - Decisions Al

1 Download Decisions App to end user device

The user downloads the Decisions single page app (SPA) when accessing https://app.boarddecisions.com

2 Authenticate using customers' Azure AD

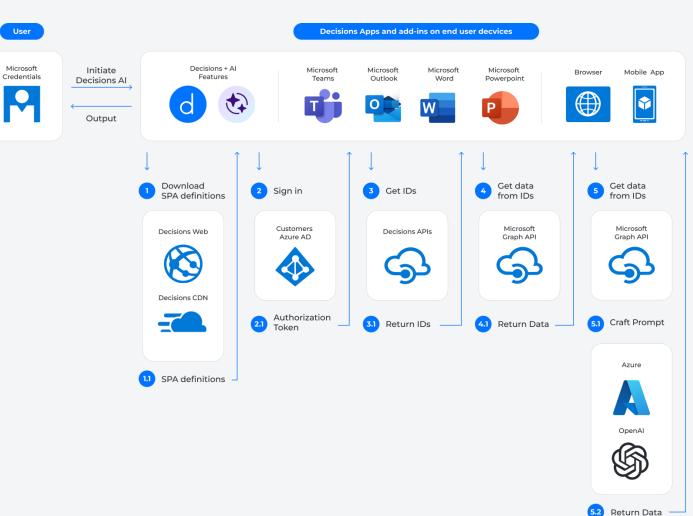
User authenticates with the customer Azure AD. The authentication token is used to authenticate the user when using the Decisions API and Microsoft Graph API.

- 3 Get IDs from Decisions API
- 4 Load data from Microsoft Graph API

Data is loaded through the Microsoft Graph API using the ids loaded from the Decisions API.

5 Send selected data to Azure OpenAl

Data is selected based on the context of the meeting and function used. Packaged with instructions for the Al and sent for processing in Azure OpenAl



Data Processing Content - Decisions Al

Data processing in Decisions AI

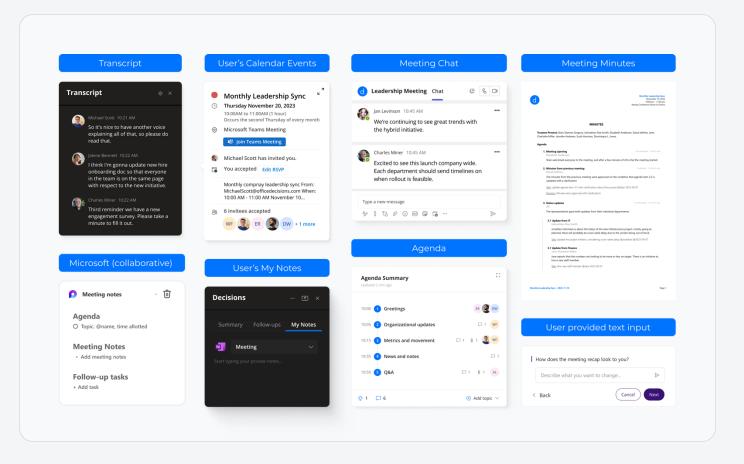
Input to the AI models is optimized for each feature, depending on the action, the available context, and the available information — data is structured and provided to the AI model for processing.

Data access

This data is always in the context of the current authenticated user and the information they have access to on the delegated permission basis.

Types of data sources

Decisions AI data sources include, but are not limited to transcripts, calendars, meeting chats, minutes, notes, agendas, and text inputs.



Enterprise-Grade Al



(i) Important

Your prompts (inputs) and completions (outputs), your embeddings, and your training data:

- are NOT available to other customers.
- are NOT available to OpenAl.
- are NOT used to improve OpenAl models, are NOT used to improve any Microsoft or 3rd party products or services.
- are NOT used for automatically improving Azure OpenAl models for your use in your resource (The models are stateless, unless you explicitly fine-tune models with your training data).
- Your fine-tuned Azure OpenAl models are available exclusively for your use.

The Azure OpenAl Service is fully controlled by Microsoft; Microsoft hosts the OpenAl models in Microsoft's Azure environment and the Service does NOT interact with any services operated by OpenAl (e.g. ChatGPT, or the OpenAl API).

Data isolation

Inputs to and outputs from the service are not shared with other customers, OpenAI, or used to improve OpenAI models. They are also not used to enhance any Microsoft or third-party products or services or for automatically improving Azure OpenAI models. This ensures that data remains isolated and secure.

Decisions AI

Decisions AI is using Microsoft Azure OpenAI services, which are hosted within the EU or the US (based on client preference). The service is designed with a strong focus on data privacy and security.

Azure OpenAI abuse monitoring

Azure Open Al Service might flag content that may violate the code of conduct. Prompts and generated content may be securely stored for up to thirty (30) days.

Stateless models

The AI models used by the Azure OpenAI service are stateless. This means that no prompts or generations are stored in the model. In addition, prompts and generations are not used to train, retrain, or improve the base models. This helps to ensure the privacy of our data and the integrity of the AI models.



Explore Our Certifications and Other Resources





- Decisions is compliant with GDPR
- ISO 27001:2022 certified
- SOC2 (pending certification Q1 2025)
- 2024 security assurance report







These are in addition to the compliance certifications held by Office 365 and Microsoft Azure.

Decisions is a preferred Microsoft solution

Decisions

- Security and privacy FAQ
- Architecture and security overview
- Decisions Microsoft Graph permissions explained
- <u>Decisions data storage overview</u>
- <u>Privacy statement</u>
- Terms of Service

Decisions Al

- Privacy statement
- <u>Terms of Service</u>

Microsoft - Azure OpenAl

- Data, privacy, and security for Azure OpenAl Service
- Azure OpenAl Abuse Monitoring
- Code of Conduct
- Product Terms





